

# W.03875A-08.0421



0000087813

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM 18 P 4: 09

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Priority: Respond Within Five Days

Opinion

No. 2008 - 70627

Date: 8/12/2008

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Danial

Puckett

Account Name:

Danial Puckett

Home: [REDACTED]

Street:

[REDACTED]

Work:

Arizona Corporation Commission

City:

Pinedale

CBR:

DOCKETED

State:

AZ

Zip: [REDACTED]

is:

AUG 18 2008

Utility Company:

Mountain Glen Water Service, Inc.

DOCKETED BY

[Signature]

Division:

Water

Contact Name:

[REDACTED]

Contact Phone: ([REDACTED])

Nature of Complaint:

\*\*\*\*OPPOSED OPINION\*\*\*\*

RE: Docket No. W-03875A-08-0421

Customer is opposed to the request for an increase in rates by Mountain Glen Water. Customer indicates that the rates the company is proposing are extremely high and in his opinion outrageous.

Customer request's that the Commission deny Mountain Glen Water's request.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Advised the customer, that his opinion will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. Further advised the customer that the Commission will take his comments into consideration before a decision is rendered in the rate application.

I explained that concerns raised from customers, assist the Commission within the investigation and review of the company's application. The Commission's independent analysis of the utility and its request attempts to balance the interest of the utility and its customers. Further explained to the customer that Commission staff is very sensitive to the burden that can be placed on the consumer, and therefore does everything within its authority to protect the consumer.

Customer appreciated the information and assistance provided. CLOSED

\*End of Comments\*

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Date Completed: 8/12/2008

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